



# THABAZIMBI

LOCAL  
MUNICIPALITY

PLAASLIKE  
MUNICIPALITEIT

MASEPALA  
WA SELEGAE

Alle korrespondensie moet gerig word aan die Munisipale Bestuurder  
All correspondence must be directed to the Municipal Manager  
Makwalo otlhe a lebiswe go Mookamedi wa Masepala

Private Bag X530  
Thabazimbi  
0380

Tel: 014 772 2295  
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[www.thabazimbi.gov.za](http://www.thabazimbi.gov.za)

## PUBLIC NOTICE

### Thabazimbi Local Municipality Prepaid Token Migration: Use It or Lose It!

Dear Valued Customer,

#### **Important Notice: Action Required for Your Prepaid Tokens**

We hope this message finds you well. Thabazimbi Local Municipality is dedicated to enhancing our services for your convenience, and we want to ensure a smooth transition as we upgrade our vending system. To achieve this, we kindly request your cooperation.

#### **Use Your Unused Prepaid Tokens**

Thabazimbi Local Municipality is in the process of migrating to a more advanced vending system. To facilitate this transition, it is crucial that you use all your unused Electricity and Water Prepaid tokens before the migration is completed.

#### **Why It's Important:**

- *Prevent Loss:* Any unused tokens after the migration may not be transferable to the new system.
- *Ensure Service Continuity:* Using your current tokens ensures you won't experience any interruptions in your services during the transition.

#### **Take Action:**

1. *Use Your Tokens:* Consume your existing prepaid tokens for Electricity and Water.
2. *Stay Informed:* Keep an eye on updates from Thabazimbi Local Municipality regarding the migration process.

*Your Support Matters:* Your cooperation is essential in making this transition as seamless as possible. We appreciate your understanding and support in helping us improve our services for you. Should you have any questions or require further information, please do not hesitate to contact our Municipality customer support at [(083) 703 2804/ (060) 961 3719] or [municipalitycustomer@gmail.com].

Contact the Call centre on (087) 223 2319 or WhatsApp to (068) 071 9943 or (076) 056 5702

Thank you for being a valued Thabazimbi Local Municipality customer. Together, we are building a better and more efficient future for our community.

Yours in good governance.



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**LG TLOUBATLA**

**MUNICIPAL MANAGER**

**THABAZIMBI LOCAL MUNICIPALITY**